

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2011

- 97458

Date: 7/29/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Bob

n/a

Account Name:

Bob n/a

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Sun City

CBR:

State:

ΑZ

Zip: 00000

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because he received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175.

End of Complaint

<u>Utilities' Response:</u>

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

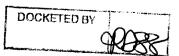
End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97458

Arizona Corporation Commission DOCKETED

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ARIZONA CORPORATION COMMISSION

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Priority: Respond Within Five Days

Opinion

No. 2011

- 97459

Date: 7/29/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Carol

Peterson

Account Name:

Carol & Donald Peterson

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Sun City

CBR:

State:

ΑZ

Zip: 00000

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because she received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175. *End of Complaint*

Utilities' Response:

<u>Investigator's Comments and Disposition:</u>

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97459

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

<u>Fax:</u> (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2011

- 97460

Date: 7/29/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Kim

n/a

Account Name:

Kim n/a

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Peoria

CBR:

State:

ΑZ

Zip: 00000

<u>is:</u>

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because she received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175. *End of Complaint*

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97460

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion

No. 2011

- 97461

Date: 7/29/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Audrey

Wheeler

Account Name:

Audrey Wheeler

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

ΑZ

Zip: 00000

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

E-01345A-11-0224

Customer called the ACC because she received a message from AARP, to call this number to voice their opinion regarding the raising of their utility bills by \$175. We do not feel APS should get the rate increase. If they run the company a bit better they would not be asking for an increase. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 7/29/2011

Opinion No. 2011 - 97461